



ER20-22T

8102

BOARD DIPLOMA VOCATIONAL EXAMINATION, (ER-20)

MAY—2023

DPH - SECOND YEAR EXAMINATION

COMMUNITY PHARMACY AND MANAGMENT

Time : 3 Hours]

[Total Marks : 80

PART—A

5×6=30

Instructions : (1) Answer *any six* questions.

(2) Each question carries **five** marks.

(3) Answers should be brief and straight to the point and shall not exceed five simple sentences.

1. Explain in detail about the development of community pharmacy in India. 5
2. Describe the various steps involved in handling of a prescription. 5
3. Define communication skill and explain in detail about its types. 1+4=5
4. Write the patient counselling points for (a) Tuberculosis and (b) Diabates. 2½+2½= 5
5. Explain the need and role of pharmacist in OTC medication dispensing. 5
6. Write the legal requirements to set up a community pharmacy. 5
7. Explain the vendor selection process in detail. 5

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PART—B

3×10=30

- Instructions :** (1) Answer *any ten* questions.
(2) Each question carries **three** marks.
(3) Answers should be comprehensive and criterion for valuation is the content but not the length of the answer.

8. Write about the good pharmacy practices. 3
9. Define prescription and write its parts. 1+2=3
10. Describe the various stages of patient counselling. 3
11. Write the strategies to overcome medication non-adherence. 3
12. What is meant by health screening service? Write its importance in community pharmacy. 1+2=3
13. Write the definition and uses of patient information leaflet. 1+2=3
14. Mention the counselling for chronic obstructive pulmonary disease. 3
15. Write about the self-care advice provided by pharmacist to cough. 3
16. Briefly write about the audits in pharmacy. 3
17. What is digital health? Write about the benefits of digital health. 1+2=3
18. What are the requirements for the site selection of community pharmacy? 3

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PART—C

1-20-20

- Instructions :** (1) Answer the following questions.
(2) The question carries **one** mark.
(3) Choose the correct answer or write the **correct** answer.

19. The minimum qualification required for a registered pharmacist in India is
- (a) Doctor in Pharmacy
 - (b) Masters in Pharmacy
 - (c) Bachelor in Pharmacy
 - (d) Diploma in Pharmacy
20. SOP is the abbreviation for _____.
21. Which of the following is **not** present on labelling of dispensed medications?
- (a) Name of the medicine
 - (b) Directions for use of medicine
 - (c) Name of the physician
 - (d) Expiry date of medicine
22. What is meant by verbal communication?
23. Define patient package insert.
24. Which of the following could be a barrier for communication in community pharmacy practice?
- (a) Lack of time for pharmacist
 - (b) Lack of patient's interest
 - (c) Incompetency of pharmacist
 - (d) All of the above

25. Low health literacy is a _____ factor.
- (a) Heredity
 - (b) Environmental
 - (c) Socioeconomic
 - (d) None of the above
26. Symptoms of sore throat includes all, **except**
- (a) Difficulty in swallowing
 - (b) Pain and irritation in throat
 - (c) Fever
 - (d) Diarrhoea
27. Write any two uses of pharmacy operation software.
28. Sphygmomanometer is used to measure _____.
- (a) Blood cholesterol
 - (b) Blood pressure
 - (c) Blood glucose level
 - (d) Fever
29. Which of the following is detected in comprehensive urine analysis?
- (a) Protein
 - (b) Blood
 - (c) Creatinine
 - (d) All of the above
30. Which of the following is a category of laxative?
- (a) Bulk forming
 - (b) Irritant
 - (c) Stool softeners
 - (d) All of the above

31. Identify anti-itching agent.
- (a) Calamine
 - (b) Aspirin
 - (c) Paracetamol
 - (d) Metformin
32. Drugs that are safe and effective for use by the general public without a prescription are called as
- (a) Schedule X drugs
 - (b) Over the counter drugs
 - (c) Schedule C, C1 drugs
 - (d) Narcotic drugs
33. In retail drug store, medicines are arranged according to
- (a) Alphabetical order
 - (b) Manufacturer
 - (c) Pharmacological category
 - (d) All of the above
34. Form 19C is the application for grant of licence for the retail sale of
- (a) Schedule C, C1 drugs
 - (b) Schedule X drugs
 - (c) Schedule G drugs
 - (d) Schedule H1 drugs

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35. According to IP 'Store in a place' means
- (a) Storage at 0°C
 - (b) Storage at room temperature
 - (c) Storage between 2-8°C
 - (d) Storage between 8-25°C
36. Licensing authority to issue a retail sale license from
- (a) Municipal Commissioner
 - (b) Drug control authority
 - (c) DM&HO
 - (d) District Collector
37. Which of the following is **not** a function of pharmacist?
- (a) Patient counselling
 - (b) Health promotion
 - (c) Prescribing medicines
 - (d) Dispensing medicines
38. Which one of the following is **not** an inventory control technique?
- (a) ABC analysis
 - (b) VED analysis
 - (c) EOQ method
 - (d) Profit and Loss account