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GOVERNMENT OF KARNATAKA
BOARD OF EXAMINING AUTHORITY
D. Pharm Part-II Examination (ER-2020) JANUARY 2024
COMMUNITY PHARMACY AND MANAGEMENT

Time: 3 Hours

Max marks: 80 M

Note: i) Answer 6 questions from section A, 10 questions from section B and all questions from section C.

ii) Draw diagram wherever necessary.

iii) Answer to the point for objective type.

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SECTION -A

Long Essay (Answer any six)

6X5=30 M

1. Define prescription with its parts and write a note on good dispensing practice.
2. Define patient counseling. Explain the type of barriers for effective counseling and mention strategies to overcome it
3. What are over the counter (OTC) medications? Explain the counseling for OTC products.
4. Define self-medication. Explain the role of Pharmacists in promoting the safe practices during self-medication for cough and cold.
5. Explain the legal requirements to set up a community pharmacy.
6. Discuss in detail the common inventory control methods used in community pharmacy.
7. Outline the key components of SOP for Pharmacy Management.

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SECTION -B

Short Essay (Answer any ten)

10X3=30 M

8. Write a note on history and development of community pharmacy in India.
9. Explain the pharmaceutical standard operating procedure(SOPs)
10. Explain the steps involved in prescription dispensing process.
11. Write a note on various written communication skills.
12. Explain the scenarios of Patient package Inserts (PPI) use in India and other countries.
13. Highlight the importance of various health screening services.
14. Write the key points to be covered during counseling for over the counter (OTC) products
15. Discuss the role of Pharmacist in OTC medication dispensing.
16. Outline the key features of Pharmacy operation software.
17. Discuss the key area where accountancy is important in a community pharmacy.
18. Explain the key strategies for effective inventory management in a community pharmacy.

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SECTION -C

Objective type (Answer all questions)

20X1= 20M

19. Define community pharmacy management
20. Mention any two pharmacy operation softwares.
21. Give some examples for OTC medications.
22. List the Pharmacists advices for fever management
23. Pharmacist advise for mouth ulcers
24. Mention one importance of early detection health screening service.
25. How medication review service is useful.
26. List the factors influencing medication non-adherence.
27. Mention any two patient counseling points for COPD patients
28. List the strategies to overcome medication non-adherence.
29. List the types of communication skills.
30. What information can be recorded from medication history interviews
31. Enlist the steps to be followed during handling of prescription
32. Define good dispensing practices.
33. What do you mean by good pharmacy practice?
34. What do you mean by medication adherence?
35. Match the following

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A

- 1) Cholesterol testing service
- 2) First Indian Pharmacopeia was published
- 3) COPD
- 4) Dispensing medications

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B

- a) Taking medications correctly
- b) 1811
- c) Help to identify risk of developing heart diseases
- d) COPD
- e) 1868
- f) Change of the prescription drugs

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